



MACK

UPTIME SOLUTIONS

UPTIME IN REAL TIME.



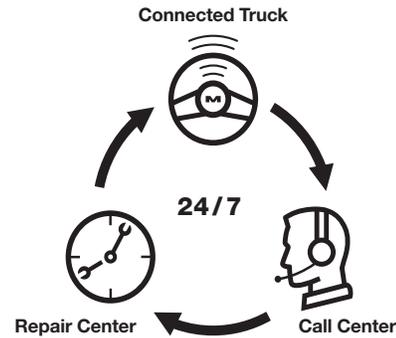
Mack connects your trucks to the information and support your business needs. When Mack is your co-pilot, you're backed by diagnostic services that constantly monitor your vehicle to provide real-time information and a committed team of 24/7 support staff. Go ahead, drive with confidence.

MackTrucks.com

BORN READY.

UPTIME SOLUTIONS

Mack's award-winning combination of proprietary vehicle telematics, live support personnel, case supervision and fleet management services is dedicated to keeping you on task and on time. And when something does happen to your truck, Mack's expanded partnered services offer faster, more accurate diagnostics and improved communication that get you back on the road quicker than ever before. No matter where the job takes you, you can trust Mack's unmatched Uptime Solutions to get you there.



GUARDDOG® CONNECT

Whenever your truck is operating, GuardDog Connect is monitoring vehicle performance. This allows it to quickly diagnose issues, schedule repairs and order parts—all while you're still on the road. And with a 24/7 network of support staff and repair centers, you can stay on schedule.

ONECALL®

Mack® OneCall provides 24/7 support for your truck. It combines an unparalleled network of experienced technicians with a state-of-the-art Uptime Center to bring the experts you need together under one roof.

ASIST

Mack ASIST is a web-based system that assembles consistent, complete and professional estimates of service recommendations, regardless of which dealer in the Mack Network performs the service. ASIST gives driver, dealer and Uptime Center staff access to all of the information needed to get you back on the job.

INCREASES UPTIME

With proactive repair scheduling, GuardDog Connect makes sure the truck gets back on the road faster.

ELIMINATES MAINTENANCE SURPRISES

If a critical event occurs, GuardDog Connect delivers the information you need and enables a fast resolution.

DIAGNOSTIC TOOLS

Mack's easy-to-use, PC-based diagnostic software gives you access to the data you need. From quick diagnostics to EPA emission data and key metrics for Mack trucks with Mack engines, you can monitor your fleet in real time.

FLEET MANAGEMENT SERVICES

Mack has joined forces with best-in-class technology and intelligence software platforms Telogis and Omnitracs to deliver Fleet Management Services. This allows you to command your fleet from a single location for the best return on investment and complete customer satisfaction.

ADDS A LIVE CONNECTION TO A NETWORK OF SUPPORT STAFF AND REPAIR CENTERS

With ASIST, all repair information is transferred seamlessly between OneCall staff and the repair center.

PROVIDES DRIVER PEACE OF MIND

Drivers receive real-time diagnostics that enable them to haul with confidence.